

## 1Q1 The Future of Bodyshop Flow Management is here

1Q1 is a brand new process management application, built by a collision repairer for collision repairers.

1Q1 is different because it's been designed, developed and tested onsite at a panel repair shop - Midland Smash Repairs in Western Australia

The 1Q1 Bodyshop Flow Management system has proved a smash hit with customers such as Monza Smash Repair in Sydney and Gino's Panel & Paint in Perth both reporting to Paint & Panel that it was transformed the way their business functions and has improved cycle times.

1Q1 manages the flow of a job through the entire repair process from booking of assessment to the point of customer pickup and invoicing. It provides screens that graphically display the status of all jobs in process to provide the entire team with the information required to priorities and process the work efficiently. The bodyshop team use the software via mobile devices to claim and release jobs at each repair stage, enabling highly detailed tracking of work performed on each job.

Knowing true status creates efficiencies in workflow and improved customer experience, which in turn improves bottom lines. A business running at full capacity is inevitably going to struggle in keeping the customer informed of the status of their repair. While this can be done, it can be costly and a bit hit and miss. 1Q1 leverages its collection of status information to drive an automated customer interface. As the vehicle changes status during the repair process, the customer is automatically notified. While this is good for customer relations, it is also good for your work provider because keeping the customer happy on the progress of their repair makes them happy with their insurance company which is vital to our very existence. Come and play the 1Q1 claim game at our game consoles at the collision repair expo and see for yourself how this would work for you.

### Stop Promising and Start Delivering

To find out more about this progressive movement, come speak to one of the team at our stand. (Paul Smith, Lachlan Smith and Jon Roberts, we're down near the cafeteria.) You'll be able to see 1Q1 live in action and try it out for yourself



**GIVE YOUR BUSINESS A**  
**CRASH**  
**COURSE**

**collision**  
**REPAIR expo**

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06 - 08 APRIL 2017  
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